



**CAPITAL WEST
SECURITY SERVICES**

COMPANY PROFILE



**CAPITAL WEST
SECURITY SERVICES**

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www.cwgroup.co.za

company Reg No: 2022/471505/07

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Business Name: Capital West Security Services
Email Address: info@cwgroup.co.za
Phone: (+27) 61 434 5476

Website: www.cwgroup.co.za

Business Type: Private Company (PTY LTD)
BEE verification: Level 4
Primary Line of Business: Security Services



Capital west security services is committed to providing a safe Workplace for all employees and contractors. The health and Well-being of our clients and employees is a priority. We are Monitoring clinical information as it becomes available and Implement the best possible procedures at our offices and sites. CWSS has compiled and distributed an sop with detailed information, Aligning with laws of government. Our primary focus in mitigating The risks associated with contracting and spreading the virus is Aimed at ensuring compliance with stringent hygiene management by all our staff.

Equipment and devices are disinfected & cleaned after all Interactions to ensure we are not promoting cross-contamination.



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COMPANY OVERVIEW

Established in 2020, Capital West Security Services (CWSS), is a Roodepoort based, full-service contract security guard and security patrol company that strives to render the highest quality of services among other security guard companies. The addition of K9 guarding, off-site monitoring and technical set-up and support, assures diversity and assist in meeting a wider range of needs as often requested by our clients. CWSS are fully accredited by the industry's official regulatory body; the Private Security Industry Regulatory Authority (PSIRA).

The strength and effectiveness of an operation such as ours is as much a function of its field operatives as of its administrators. While the latter compile and oversee our individually tailored services, their effective implementation still depends wholly on the skills and experience of the security officers on the ground. Selected with care and trained to the highest standards of the industry, our security guards are dedicated to the protection of the client are fully acquainted with the nature of their unique needs. It is precisely this exceptional attention to detail upon which our reputation for consistently meeting and exceeding the needs of our many satisfied clients has been built.

No matter the size of your company, we will personalize our services to match your needs. From short-term temporary security guards to permanent security, – we can provide you with the security and protection services you need. In addition to complying with all statutory requirements in South African business, we also comply with workers' compensation and related labour laws. Capital West Security Services pride us in meeting our clients' expectations with our reliable well-trained staff, effective industry leading equipment, operative management, and the knowledge of the Security industry. We strive to accurately identify the needs of our clients and to address them by designing, implementing, and managing proven, cost-effective security solutions. We proudly provide and have a philosophy of going above and beyond for our clients. From day one, you will notice a welcomed difference in the way that we do business.

We offer a variety of services, including, but not limited to, building security services, business security services, construction security services, professional guarding services, personal security, private security, mining security and residential security.



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Vision

Our vision is to ensure a safe and secure urban and industrial community, leading to a peaceful and stable society. CWSS wants to be recognized and respected as the security service provider of choice – for both customers and employees.

Mission

Our security and patrol officers are ambassadors of protection. Capital West Security Services embraces its role of providing exceptional, high-quality, professional security services to all clients, employees, patrons, and community members who work, visit, or live at the sites we protect. It is the goal of our company to develop trusted business partnerships with you as our client. You can depend on us for the highest caliber training and state-of-the-art protection, and we constantly work to exceed your expectations. The benchmark training and skill set of our superior workforce is our most important asset. Each staff member, from office managers to field representatives, understands that our continued success depends on providing customer service with precision, at the highest level possible.

In addition to protecting, you against the loss of life, possessions and property, Capital West Security Services values its responsibility to protect you from immediate, present, and future dangers. It is of utmost importance to become indispensable to our customers, shareholders, and employees through the implementation of the latest technology and guarding available to safeguard people, premises, and possessions.



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Core Values

At CWSS we are committed to the highest standards of ethics and integrity. We are responsible to our customers, to our employees and their families. Our employees are the most valued assets of our company and essential participants with a shared responsibility in fulfilling our mission. We value the following:

Accuracy

We are committed to accurate, context-sensitive interpretation and application of agreements, standards, policies, and regulations. *"Accuracy is, in every case, advantageous to beauty, and just reasoning to delicate sentiment. In vain would we exalt the one by depreciating the other."* – David Hume

Accountability

We honour our commitments and protect the confidentiality of information. *"A body of men holding themselves accountable to nobody ought not to be trusted by anybody."* — Thomas Paine

Availability

We are available to provide timely guidance and feedback, and we assure the right information is available to the right person(s) at the right time. *"Availability does not decrease Your value It tests the Value of others"* - Sandeep Suddarsi

Integrity

We conduct ourselves in an honest, trustworthy, and ethical manner always. *"Our deeds determine us, as much as we determine our deeds."* - George Eliot

Respect

We respect and care for others. *"Make improvements, not excuses. Seek respect, not attention."* - Roy T. Bennett,

Openness

We share ideas and information across organizational boundaries. We listen to our customers and collaborate with them to find the best possible solution. *"There is just something magic in truth and honesty and openness."* - Frank Ocean





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The Team

management

Jaun van Zyl, managing director (MD), is actively in business as the owner of his first security company, spent 15 years in the sales environment. We promise that superior customer service and safety to our loved ones and community, goes all the way to the top. We as management is daily active in-field to assure optimum visibility and frequent interaction with clients. We avail ourselves 24-hours a day, visiting sites, managing, resolving queries, and providing structured feedback on any issues that may arise.

operations

Our operational procedures are firmly set in place and ensure our range of services to be executed and in place on an incessant level. Your people, property and possessions are ours.

Our operational procedures include the following service features:

- ✓ Site services are signed for after each site inspection in the occurrence book (OB), indicating the date and time. This book is kept on-site and is available for inspection by clients.
- ✓ Before posted on site, all officers are inspected for appearance and cleanliness.
- ✓ Each officer is issued with a pocketbook, in which all records are logged, and all incidents are tracked.

staff

We offer highly qualified personnel, ensuring they pass background checks during our hiring process. Our guards also receive continuous training to ensure they are up to date with the most current security tactics and techniques. These individuals have experience in all aspects of servicing a security guard contract and can, therefore, make informed decisions on what type of coverage is necessary to achieve your desired goals. Furthermore, our security professionals will always be there to answer questions and be a general liaison for the entire duration that the security service is in place.



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Service Provision

guarding

CWSS protects the lives, possessions, and property in our community's residential and work environments and is not just a job to our compliant security guards, but a sincere commitment. Through our services – ranging from commercial security, retail security, residential security, mining security, and banking security – we do everything in our power to go the extra mile to ensure your peace of mind.

CWSS is a professional security service provider with ample experience, and we aim to be the first choice of service in our community, on a consumer level, an industrial level, and a commercial level.

residential security

We offer a range of security systems to ensure residential security, in particular estate and complex security. CWSS understands that nothing is more important to you than the safety and wellbeing of your family and loved ones. That's why we offer a comprehensive range of home security systems for complete peace of mind. We complement our state-of-the-art home alarm systems, by supplying residential complexes, and housing estates with highly trained security guards and officers, as well as vehicular patrols and remote monitoring systems.

Our Residential Security Services Include:

- ✓ Physical access / access control guards
- ✓ Dedicated tactical response vehicles
- ✓ Foot patrol services
- ✓ Home alarm systems
- ✓ Premises security cameras
- ✓ CCTV systems and remote surveillance cameras



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commercial security

CWSS provides professional security services in commercial environments and secures the front line of many Blue-Chip Clients. The largest and arguably most important aspect of workplace safety is physical security. This category encompasses a great deal of disparate parts, including protection from fires, employee safety regulations, and anti-theft measures. In short, it's your first line of defense between you and disaster. The services include building security, business security, construction security, professional guarding, personal and or private security. More than just a security officer, we understand that the guards we provide for our Blue-Chip and corporate clients need to be brand ambassadors. All our officers are trained to be highly professional when greeting your visitors.

Whether you operate a small store or a high-rise corporate office building, our commercial security experts will assess all the potential risks and craft a custom security strategy that meets all your needs. Our commercial security services incorporate both visible guards to act as a deterrent against crime, as well as cutting edge technology, sensors, access control, security cameras and alarm systems to protect your premises 24/7.

CWCS Commercial Security Services Include:

Technical Services:

- ✓ Access Control
- ✓ CCTV Installations
- ✓ Intercom Systems
- ✓ 24-hour off-site CCTV monitoring / 24-hour on-site CCTV monitoring
- ✓ Perimeter Protection
- ✓ CCTV systems and remote surveillance cameras

Manpower:

- ✓ Security officers
- ✓ Dog Handlers
- ✓ Access to our Guard on Call service (Emergency casual guards available and posted within a few hours)
- ✓ Investigations



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Industrial security

The portion of internal security that refers to the protection of industrial installations, resources, utilities, materials, and classified information essential to protect from loss or damage. The global economy and regulatory requirements demand the industrial sector treat physical security with equal focus as safety and productivity. The purpose of industrial security is to detect, defend, and deter threats to the facility. These threats could be workplace violence, theft, vandalism, trespassing, and other factors that jeopardize the facility's effectiveness.

The most effective security programs comprise multiple layers. The more layers there are, the harder it is to breakthrough. Here are four steps to strengthen your physical security for your industrial or manufacturing facility.

CWCS Industrial Security Services Include:

- 1. Hire a Security Consultant:** A security consultant with experience in industrial security knows how to customize and optimize security based on a single facility's needs and requirements.
- 2. Conduct a Security Risk Assessment:** The security consultant will want to do a security risk assessment. This looks at what security solutions you have in place and identifies potential areas of vulnerability. During the assessment, the security consultant will analyze crime reports to see what kind of crimes occur near your industrial facility's property.
- 3. Create a Security Plan:** The purpose of a security plan is to describe the layout of the property to help identify potential perimeter security needs. It will also act as a visual guide in highlighting vulnerable areas. The plan will contain details regarding security requirements for the interior and exterior. It will delve into the all-important process of regular security training for employees.
- 4. Design a Multi-layered Industrial Security Program:** Security is a program, not a project. This means you don't install security and say you're done. If that were the case, companies would be using ancient security technologies that would not deter crime or get the job done. When an organization treats security as a program, it becomes a part of the organization's DNA and processes. Security will evolve as new technologies come out and the community's dynamics change.



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mining security

As such a vital component of the economy, we understand the need for world class mining security in South Africa. Our mining security services are customised to include the implementation, development, and management of sustainable integrated mining security solutions.

Our proactive and progressive approach sets us apart from other mining security companies and allows us to offer the best possible protection for your valuable mining elements and equipment. CWSS offers comprehensive mining security services which include highly trained security guards on the ground, as well as the very latest technological solutions.

banking security

We offer extensive protection in banking security and our armed security officers' core function is the protection of our clients' staff, assets, and customers at all times. Tasked with protecting your clients' most valuable assets, CWSS understands how seriously financial institutions take bank security. Aside from ensuring you're covered in the worst-case scenario, bank security systems that are clearly strong and robust are a major deterrent to would-be criminals.

We help you strike the perfect balance between a formidable security presence to discourage criminals, while also creating a safe and comfortable space for your customers and workers. Our world class bank security guards are specially trained to be courteous towards your clients, while remaining alert, vigilant, and on the lookout for suspicious behaviour.

CWSS takes a multifaceted approach to bank security. This includes a combination of the very latest, state of the art technologies, as well as highly trained guards and security officers.



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Our Banking Security Services Include:

Manpower:

- ✓ Armed and unarmed security officers. Armed officers may be equipped with handguns and shotguns, or with non-lethal weapons such as gas guns and stun batons
- ✓ Dog Handlers
- ✓ Guard on Call. Emergency casual guards available and posted within a few hours
- ✓ Investigations

Technical Services:

- ✓ Access Control
- ✓ CCTV Installations
- ✓ Intercom Systems
- ✓ 24-hour off-site CCTV monitoring / 24-hour on-site CCTV monitoring
- ✓ Perimeter Protection
- ✓ Specialised Bank Security Services:
- ✓ Criminal Checks
- ✓ Polygraph Testing and Profiling
- ✓ Voice Stress Analysis
- ✓ Loss Control Management
- ✓ Risk assessments and Risk Management
- ✓ Investigations and undercover agents
- ✓ Dedicated Client Service Manager
- ✓ Specific Training
- ✓ Dedicated 24-hr Control Room
- ✓ Management Visits
- ✓ Investigations & Undercover agents





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retail security

The security needs for a retail outlet or chain are slightly different from other commercial facilities, as the risk of theft or damage to your goods is more pronounced. For these clients, we offer a range of retail security solutions aimed at loss and robbery prevention, each tailored to your unique environment and profile. Over and above their normal training, our retail security guards are also trained in the apprehension and prosecuting of shoplifters, while remaining polite and helpful to your customers.

As with all our security services, we create a customised plan and strategy for every client, and for each individual location. Part of our bank security protocol includes regular visits from a member of our senior management team for quality control.

We at CWSS take the safety and security of your employees, customers, and their valuable assets as seriously as you do.

security technology

We broadened our scope of practice by including a fully comprehensive range of security technology to supply and install intelligent security solutions and customised solutions. We understand that nothing is more important than the safety of your family and loved ones. You'll find solutions like our motion detecting cameras and real-time alarms backed by 24/7 guard services go a long way to giving you peace of mind. For residential, commercial, and industrial clients who are looking for the next level of intelligent security solutions, CWSS is proud to render our added services of secure technology to allow us to offer, industry-leading video surveillance and related security technology for our astute customers.



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Our Security Technology Services Include:

- ✓ CCTV Cameras, and CCTV Monitoring Systems
- ✓ Triggered alarms that send a notification to your mobile phone
- ✓ Access & Egress Control
- ✓ 3G, 4G, GPS and AI security solutions for outdoor spaces
- ✓ Time & Attendance solutions
- ✓ Intercom systems
- ✓ Vehicle registration plate recognition cameras
- ✓ Boom gates and Turnstile gates
- ✓ Undercover surveillance systems and many other investigative electronic solutions
- ✓ Comprehensive residential and commercial security technology

CCTV solutions are an excellent security addition to any residential, commercial, industrial, or retail facility. Not only do our CCTV services provide you (and our response teams) with valuable insight and intelligence in the case of an intruder / intruders, but they also act as a powerful deterrent to would-be criminals. CWSS uses advanced technologies from some of the most cutting-edge CCTV companies in the world and can be installed both indoors and outdoors. Built-in remote monitoring means that you can keep a literal eye on the safety of your family, employees, and property wherever you are.

We understand that no two clients are the same, which is why we aim to provide a broad range of CCTV security solutions that cater for a variety of needs and budgets. Unlike many other CCTV companies, our goal is finding the solution which gives you peace of mind, at a rate you can comfortably afford.



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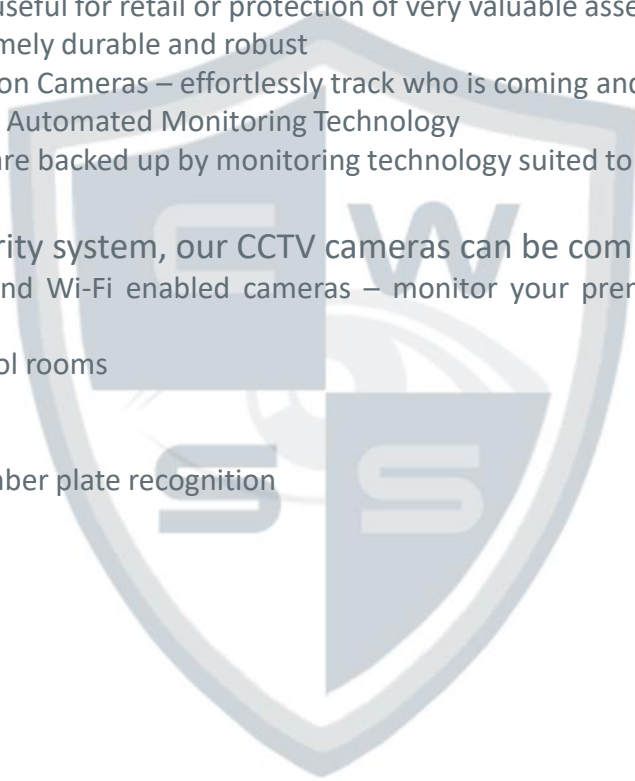
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Our CCTV Security Services Include:

- ✓ Analogue Cameras – reliable and affordable
- ✓ Thermal Cameras – useful for ‘seeing through’ barriers intruders might hide behind
- ✓ Digital Cameras – high resolution imaging
- ✓ IP Cameras - Internet Protocol camera which work on your local area network
- ✓ Pan Tilt Zoom (PTZ) Cameras – allow you to alter the camera’s zoom and direction remotely
- ✓ Night Vision Cameras – use infrared light to see in the dark
- ✓ Spy/Covert Cameras – useful for retail or protection of very valuable assets
- ✓ Dome Cameras – extremely durable and robust
- ✓ Number Plate recognition Cameras – effortlessly track who is coming and going and when
- ✓ Providing Leading CCTV Automated Monitoring Technology
- ✓ All our CCTV solutions are backed up by monitoring technology suited to your specific requirements.

To create a holistic security system, our CCTV cameras can be combined with:

- ✓ Live feed technology and Wi-Fi enabled cameras – monitor your premises remotely through your tablet or smartphone
- ✓ Custom designed control rooms
- ✓ Perimeter monitoring
- ✓ Motion detectors
- ✓ Access control and number plate recognition





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off-site monitoring

Imagine viewing live video footage remotely from your mobile device or your desktop and being able to see what is going on in your estate, business, business complex, shop, or restaurant?

CCTV systems are remote surveillance technology that allows you to electronically monitor the entrances, exits, and any other important areas on your premises. Cameras can be placed both indoors and outdoors, with indoor cameras allowing you to keep a watchful eye on expensive valuable goods and your employees at work. CWSS cameras also help to prevent potential crimes as the mere sight of “being watched” deters criminals. Restaurants often use security cameras to monitor patrons, servers and the level of service provided, ensuring an improved customer experience. Warehouses, storage- and manufacturing facilities often use CCTV security cameras to monitor health and safety rules and regulations, workflow, and employee productivity. These state-of-the-art systems let business owners and designated personnel log into a business’s security system and CCTV camera network via any electronic device (such as a smartphone). From there, they can monitor their business from anywhere in the world.

Statistics reveal a major reduction in crime committed in areas covered by video surveillance. CCTV is proven to be the most cost-effective method of crime prevention and detection. CWSS provide a comprehensive 24hr off-site solution via CCTV monitoring and protects services for residential, commercial, and industrial premises using remote digital technology.

The benefits of CWSS off-site CCTV monitoring services include:

- ✓ Full time monitoring 24/7 with trained control room staff
- ✓ Reduction in insurance premiums
- ✓ Deterrence of theft, fraud, and vandalism
- ✓ Supporting evidence in criminal cases

Investing in Security for your home and business is not about protecting your valuables only. It is about safeguarding your family and employees and about giving you back the control. Every residential, commercial, and industrial area is different and after a site inspection, our team of experts will put together an obligation-free comprehensive security system quote, based on your specific needs. We will supply, install, and manage your security system from start to finish.



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specialised security

CWSS assists with specialised services with regards to investigations and risk management. Investigations is focused on offering solutions to businesses that addresses and solve their fraud, theft, and corruption issues.

This includes the following services:

- ✓ Criminal and Civil investigations
- ✓ Surveillance specialised services
- ✓ Forensic Consultations
- ✓ Digital Forensic Lab
- ✓ Legal Partnership

These will be used to assist with Human Resource issues, criminal and civil lawsuits. Risk management entails Warehouse Management Staffing Solutions, Event & Personal Protection, Live Events and Entertainment Services. Together these divisions from a strong team offering risk management solutions and investigation skills to all our clients in one holistic solution.

Our CCTV Security Services Include:

- ✓ Physical Covert Surveillance - Vehicle and Foot, Static with the combination of electronic Surveillance
- ✓ Tactical Counter & Anti Surveillance
- ✓ Criminal Investigations – full circle: From Investigation to arrest with SAPS support
- ✓ Insurance Investigation
- ✓ Copyright Infringement & Intellectual Property Protection
- ✓ Restrict of Trade - Investigations
- ✓ Risk Management – Mining sector; Security related
- ✓ Placing of undercover agents
- ✓ Electronic Counter Measures - (De Bugging)



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access control

The best way to improve physical security, hands down, is by implementing an access control system. Access control, in short, is a way of managing who is allowed to enter spaces or gain access to amenities within your facility. It may sound simple, but it's so much more than simply unlocking doors. With the right system in place, you can manage almost every facet of physical security, including authenticating employee identities, allowing visitor access, setting alarms, avoiding incorrect use, and controlling who can access certain floors using an elevator. Access control gives you the power to manage almost any physical aspect of your facility.

There are four major classes of access control that are commonly accepted in modern-day office policies: Mandatory, discretionary, role-based and rule-based. Mandatory access control (MAC) assigns a certain level of clearance to users, protecting assets based on clearance. Discretionary access control (DAC), on the other hand, does the same thing, but on an individual level for every protected resource. Role-based is like a mix of MAC and DAC, assigning a level of access to users based on their job title or department. Rule-based uses, well, rules instead, determining access based not on identity but on the method of access being performed.

Normally, there are five major phases of access control procedure: Authorization (granted or denied), authentication (identity verification), accessing (entering a space), management (controlling access) and auditing (making sure everything is going well). The criteria, conditions and processes that need to be implemented in each of those access control phases is known as a unified access control policy. Companies like Kisi offer remote management features that increase security and allow to manage a physical space from anywhere.

The basic elements of an ACS are badges, which hold user ID numbers, and card readers, which grant or deny access based on those badge numbers. You need a card reader at every point you wish to protect, plus a connected method of opening and closing the door or other access gate. From there, you can customize your system to make it work more effectively for your space. To add extra layers of authentication, consider installing signature tablets or cameras for video verification, both of which make it harder for anyone to use someone else's credentials.

You can also add alarms to your ACS, which improves your physical security even more. These alarms check for dozens of different threats, from natural disasters to intruders. Many companies add smoke detectors to their access control system to protect against fires throughout their facilities. To avoid break-ins, you can hook up motion detectors for secure spaces, which are triggered if anything moves. Other alarms include ones for when a badge has been swiped too many times at the same reader, when a card is swiped to enter a space twice before being swiped to exit it, and when a door has been held open for too long. Better yet, you can choose when you want to arm them and when you want to silence them, controlling all of it from your smartphone or desktop.



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Physical Security Breach Causes

Unauthorized access can be gained by outsiders as well as by in-house cardholders, and both can be detrimental to your security system. Both physical access to a building by a stranger or entry to a server room by a staff member without proper permission are examples of unauthorized physical access. Although a security system may have a few other loopholes, unauthorized access is most granted thanks to weak doors, unencrypted access cards, lost or stolen keys, unlocked doors, masked or disabled alarms and tailgating, which is when unauthorized people follow behind an authorized user.

Any of the above methods create security gaps which can be taken leveraged by smart intruders. Because of a breach, companies may be subjected to theft of devices and equipment, compromising of electronic information and identity theft. What's more, the lives of your employees or co-workers can be endangered too. Therefore, it is important that a company addresses any of the existing loopholes and prevents possible threats. First and foremost, you need to define how unauthorized access could occur at your building and develop a program aimed at eradicating any possible loopholes. Different levels of security prevent unauthorized access, and a robust ACS, employee control and emergency response help prevent unsanctioned access to facilities, devices, and information. Develop an emergency plan and train employees to troubleshoot possible security issues and inform of any suspicious behaviour they notice. It's important to remember that safety starts with a physical security plan, and by implementing measures aimed at preventing unauthorized access, you can protect your assets, information and personnel from internal and external security threats which otherwise might have a detrimental impact on your business.

Beyond including an access control system and alarms, you should also investigate installing other pieces of hardware that keep your facility safe from harm. Begin with perimeter security, making sure that you're using fences, gates, guards, and video surveillance around the perimeter. Security lighting is a very important aspect of a robust workplace security plan. It's not only helpful for your surveillance system, but also useful for manual guarding. Require ID cards for everyone entering the premises, including visitors, contractors, and all personnel. Conduct background checks on all employees before onboarding them. Make sure you have a new hire forms checklist thanks to which you can verify your new employee's work eligibility. Use cable locks for computers to prevent theft of smaller electronic devices. You should also lock up sensitive files, hard drives and other information in safes or drawers.



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performing a security audit

By taking an adjacent look at your premises, you're more likely to catch flaws in your system and make decisions that will improve the safety of everyone and everything in your facility. From installing an effective access control system to implementing brand new security procedures, there is always an improvement to be made. Each location will be unique in its specific requirements and needs.

The preparation of a workplace security checklist should be a detail-oriented audit and analysis of your workplace security system dealing with personal, physical, procedural and information security. We start with access security procedures, depending on how people enter and exit your space each day. It is important to have a documented workplace security policy covering the physical security aspects of your facility.

The workplace security checklist typically includes:

- ✓ Access to your building is restricted and monitored.
- ✓ All key access points, especially entry and exit points, are monitored either manually or electronically.
- ✓ For facilities with an ACS, ID-based access control is in place.
- ✓ For facilities with an ACS, ID-based access control is in place.
- ✓ You maintain a visitor record or register.
- ✓ Employees are easily identifiable due to badges or other visual forms of ID.
- ✓ Access cards, fobs and passwords are highly secure, and you use multiple forms of authentication.
- ✓ Your surveillance system, lights, and alarm system are all installed, up to date and properly installed.
- ✓ Customized systems are also maintained.
- ✓ You check your access control, surveillance, and lighting systems regularly.
- ✓ A testing record is available for review.
- ✓ All documents related to physical access control procedures are updated and readily available to administrators.
- ✓ Workplace staff is trained for emergency egress.
- ✓ Your office meets the correct OSHA industry standards.
- ✓ You maintain a visitor record or register.
- ✓ The Physical Security Guide for Workplaces



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Dedication is the catalyst for excellence, and we provide unprecedented customer service and satisfaction in the following areas:

guarding	CCTV	technical/al arms	access control	specialised security
<ul style="list-style-type: none"> Residential Commercial Industrial Mining Banking Retail Access Control VIP Protection CCTV Bicycle Patrol Investigations On-Site Operations Off-Site Monitoring Crowd / Event Management 	<ul style="list-style-type: none"> Indoor Cameras Outdoor Cameras Networking DVR (4,8,16 & 32) Channel Installing Devices Servicing Devices 	<ul style="list-style-type: none"> DSC panels, paradox & all Alarm systems Alarm monitoring Installation of alarms Servicing of alarms Intercoms 	<ul style="list-style-type: none"> Fingerprint access Access cards Gate Automation Electric fence 	<ul style="list-style-type: none"> Physical Covert Surveillance – Vehicle, Foot, Static with the combination of electronic Surveillance Tactical Counter & Anti Surveillance Criminal Investigations – full circle: From Investigation to arrest with SAPS support Insurance Investigation Copyright Infringement & Intellectual Property Protection Restrict of Trade - Investigations Risk Management – Mining Placing of undercover agents CCTV Surveillance – Installation of Large & Covert CCTV Systems Electronic Counter Measures - (De Bugging)



**CAPITAL WEST
SECURITY SERVICES**

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occupational health and safety

The Occupational Safety and Health Administration (OSHA) is a government agency that outlines workplace safety guidelines standards intended to protect workers from all industries and occupations. We comply with the agency's standards as required under the law and their suggested OSHA guidelines are a valuable part of our physical security plan that keeps our employees healthy and able to work.

CUSTOMERS WE SERVE

If any of the following descriptions apply to the place you are in charge of, now is the time to consider hiring professional security guards:

Your business is located in a high-crime area: Facilities located in a high-crime region need a professional security guard to protect them from theft and signal to potential visitors that they're a safe place within the area.

You deal with expensive equipment: Businesses with valuable machinery like a construction company need a professional security guard to watch over the items stored on their grounds at night and on the weekends.

Your employees are extremely busy: It's a good idea for anywhere fast-paced, such as a hospital, to have a security guard watching for dangerous activity that might go overlooked by employees focused on completing their work duties quickly.

You sell luxury retail items: Retailers that sell high-end products often rely on security guards to deter thieves, monitor suspicious activity, and keep store lines orderly.

You offer financial services: Because of the money held at their buildings, banks and other financial institutions need security guards to provide extra surveillance and protection from potential workplace violence.

You manage an industrial factory: Manufacturing companies tend to be frequent targets of vandalism and theft, but a professional security guard can keep track of who enters the property and verify visitors.

You serve alcohol: Anywhere that offers alcohol should be prepared to handle a potentially violent outbreak. These establishments should have security guards on hand to break up fights and prevent property damage.

You oversee a residential community: With a professional security guard on duty, residential community members can relax knowing that trespassing or safety issues will be handled properly. Hotels can benefit from the safe environment created by security guards, too.



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residential	commercial	industrial	other
<ul style="list-style-type: none"> • Housing Complex • Residential Estates • Hospitals • Schools • Hotels • Restaurants 	<ul style="list-style-type: none"> • Business Parks • Office Buildings • Shopping Complexes • Automotive Dealers • High Risk Buildings 	<ul style="list-style-type: none"> • Construction Sites • Factories • Warehouses 	<ul style="list-style-type: none"> • Mining • Banking • Retail

QUALITY ASSURANCE

All CWSS employees are committed to providing consistent, high-quality service which is reflected in the development and implementation of a client-focused quality assurance and continuous improvement process.

- ✓ CWSS's Quality Assurance Process ensures a consistent, high-quality services protecting our clients and officers by assuring:
- ✓ Our employees are motivated through competitive compensation, recognition, and training.
- ✓ Our customers are motivated through contract compliance and management review.
- ✓ Our Company is motivated through a system of audits and quality assurance processes.

The process begins with the development of a customized security program through a partnership between our experienced operational management and you including:

- ✓ Evaluation and assessment of your specific risks, threats, and challenges
- ✓ Understanding of your business objectives and security requirements
- ✓ Review and development of security policies and procedures
- ✓ Creating post orders and site-specific manuals for your facility
- ✓ Implement training and officer assignments